New Beginnings at the Downtown Presbyterian Church Group Facilitators' Report to the Session November 5, 2015

<u>Introduction</u>

The following report presents to the Session the results of a discernment process involving high levels of participation by the congregation over several months. From the well-attended "Appreciative Inquiry" session in April through the group meetings in August and September, a large part of our church has made an enormous commitment of time and energy to the New Beginnings process.

 The eight small groups contributing to this report comprised 56 participants and were facilitated by Claire Armbruster and Jeff Koontz, Ruth Butler and Amy Sterling, Chuck and Nina Cardona, Joel Dark and Cary Gibson, Faye and Jim Dickson, Michael Korak and Pam Swoner, Geoff Little, and Sharon Michie. Each group met for six sessions, many of which ran for three hours.

This report summarizes the insights, conclusions, and recommendations of these New Beginnings conversations as discerned by group facilitators. Although discussions included a rich variety of viewpoints, we have been impressed by points of strong consensus both within and among our groups.

It is clear that members of the Downtown Presbyterian Church care deeply about its future and have embraced the opportunity to express themselves through the New Beginnings process. It is our hope that through this report their concerns and hopes will be heard.

Assessment of Strengths and Weaknesses

The final question of the New Beginnings report template asks facilitators to "rate the overall attitude of your group at the end of your sessions" on a scale of adjectives including "optimistic, pessimistic, resistant, eager & willing, nervous, etc."

All facilitators who responded to this question, representing seven of the eight New Beginnings groups, indicated that their group members were "optimistic" about the future of the DPC.

The prevalence of this optimism – remarkable given the range of difficult issues and challenges identified through the intensive New Beginnings process – attests to a widespread belief in the church's capacity for positive change and a willingness of our members to give their time and energy to this transformation.

Strengths

A central, recurring theme of New Beginnings is the determination of a church's strengths in terms of "Passion," "Resources," and "Best At" [effectiveness].

New Beginnings groups consistently rated "Passion" as our church's greatest strength.

DPC has been greatly blessed with members who care about the church itself, their fellow members, social justice, and the arts. DPC members are clearly willing to invest themselves in our ministries and seek hands-on opportunities to make a difference in the lives of others.

While the current congregation is not particularly well-matched demographically to the dominant groups living inside the mapped area offered by the New Beginnings assessment, our liturgical worship, arts ministry, passion for social justice and a hunger for authenticity correspond very well to the psychographic profiles of the two dominant MOSAIC lifestyle groups: "G" and "O." (See Appendix: "Who Are DPC's Neighbors?"). We are already welcoming an increasing proportion of visitors who have walked to church because they live nearby.

Despite current financial concerns, there is also considerable latent potential both in our facilities and our human resources to initiate an effective ministry while generating much-needed income.

Weaknesses

In order to maximize our strengths, however, DPC must be willing to confront boldly and urgently a range of serious and systemic weaknesses that frustrate our potential and stand in the way of our growth. These weaknesses include the use of our "Resources" but even more importantly involve critical issues of effectiveness ("Best At").

Major weaknesses of our church include:

Lack of Spiritual Nurturing

DPC is insufficiently attentive to the spiritual health, development, and growth of its members and community.

The consequences of a longer-term neglect of spiritual care amidst the church's high level of activity were made especially acute by the challenges, changes, and emotional distress of 2014, which would likely have been difficult to navigate even for more spiritually nurtured congregations.

Our pastor, Rev. Mike Wilson, continues to build relationships of trust, based on healthy pastoral boundaries, particularly with members in need of spiritual and relational healing. As individuals and a community in need of ongoing spiritual care, we are long overdue for the cathartic "soul searching" New Beginnings has offered. Many have embraced this opportunity with honest realism *and* determined hope for our future.

We need to build on this work and center faith and discipleship at the core of our congregational life.

Lack of Communication and Transparency

DPC suffers from the informal approaches to communication characteristic of small congregations but insufficient for the mission of a growing, downtown church. For newer, or even older, members to have confidence in the church, they need to know what its values and vision are, what the Session is doing, and how they can become involved in the church's mission. There is a perception that, "We [members] don't know what they [Session] are doing and they don't know what we want."

• (Com)Passion/Committee Fatigue

Our model for Session and committee activities traps leaders and volunteers in a fatiguing cycle – focusing on minutia in meetings, developing little institutional memory, and squeezing out spiritual development – yet we persist in perpetuating this ineffective and unsustainable system.

DPC also tends to allow individuals over time to become burdened with and/or possessive of programs that should be corporately shared.

Neglect of Members' Passions, Values, and Interests

We are not matching the passions in our congregation with appropriately prioritized outlets and activities, resulting in considerable untapped potential and the widespread experience of congregational fatigue noted above.

Insularity

DPC tends to "go it alone" in ministry, relying excessively on its small membership, rather than working effectively with other churches, organizations and networks.

129 130 Nostalgia and Inertia 131 132 DPC shares with many other churches a tendency to sustain past practices rather 133 than making the kind of "bold decisions" essential for a sustainable future 134 because, "We've always done things this way." 135 The widespread optimism noted above is accompanied by considerable caution 136 and anxiety about our capacity and commitment to make hard decisions and 137 necessary changes. Faced with the opportunity to transform our congregational 138 mission, there is concern that our current structures and practices are not 139 adequately serving (and in some cases are detrimental to) our needs and 140 current mission. If these are not serving us well in the present, there is fear that 141 they will be inadequate to building a vibrant future. 142 143 Homelessness "Ministry by Proxy" 144 145 The church's prominent homelessness ministry lacks Session leadership, involves 146 very few members of the congregation, and is insufficiently connected with 147 those organizations in Nashville facilitating solution-based paths out of 148 homelessness and advocacy to reduce or end homelessness. 149 New Beginnings participants strongly value the church's past and potential 150 involvement in homelessness ministry and advocacy, including its relationship 151 with *The Contributor*, but recognize a critical need for management, leadership, 152 and professional skills in this ministry for its own health as well as that of the 153 congregation. 154 155 Unambitious Stewardship of Our Facilities and Assets 156 157 Notwithstanding related challenges, DPC's buildings, property, and endowment 158 are resources that far exceed the assets of most other churches and should be 159 used to advance the church's ministries. 160 161 The use of the "Parable of the Talents" in the New Beginnings process was 162 almost uncannily appropriate for reflection on missed opportunities and future 163 opportunities to use our resources ambitiously and imaginatively for the welfare 164 of our congregation and ministry to our community. These opportunities include, 165 but are not limited to, parking and the use of our buildings. 166 167 Decision for "Mission Redefinition": Connecting Our Passions with Our Community 168

The three decision choices presented by the New Beginnings process include: "Stay the

Same / Do Nothing," "Mission Redefinition," and "Redevelopment." (The

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171 "Redevelopment" option is subdivided into "Relocation," "Restart," "Parallel Start,"

172 "Adoption," and "Sale of Facilities with Lease-back Agreement.")

173 The vast majority of participants in the New Beginnings conversations have

recommended that DPC pursue "Mission Redefinition."

Other choices discussed – either as an alternative to "Mission Redefinition" or in support of it – included "Redevelopment" (by far the most prevalent second option),

178 "Restart," "Adoption," and (although not technically a New Beginnings choice)

179 "Rebranding." "Adoption" was considered primarily in terms of a financial rationale. The

 $\,$ rationale for the other three choices was the need for robust, extensive, clear, and

visible transformation.

The rationale for the primary choice of "Mission Redefinition" is the belief that DPC has the capacity and the potential to align its priorities:

(1) internally - with the passions, values, and interests of its members and

(2) externally - with the needs of a large and growing local community.

We are a small congregation, but we worship in a large, historic, landmark building in a rapidly growing and developing downtown environment. This context presents us with challenges beyond those that might face a suburban congregation of a similar size and places significant demands on our existing resources, but it also opens an exciting range of opportunities. Our key challenge is bridging the gap between where we are now and where we *could* be.

While we are currently facing cash flow concerns, DPC has a wealth of resources and a purpose beyond a financial return on investment. We invest in an education coordinator because we value our children and see the fruit of this investment in their enthusiasm for an authentic faith creatively expressed. The decision for "Mission Redefinition" is a decision to invest similarly in the future of our congregation and in the future of our community.

Further, we have a range of opportunities to develop sustainable income streams. To do so, requires significant revitalization through decisive changes in our organizational structures, assumptions, and facilities. "Mission Redefinition" can unlock these possibilities.

While it is the responsibility of Session to guide the redefinition of DPC's mission, participants in New Beginnings brought forward several bold and imaginative ideas. We present here the broad shape of the vision for DPC's future that has emerged through our conversations.

1. Centering Spiritual Care and Growth – Our Congregation

We have the opportunity and a responsibility to redefine and improve the **internal mission** of ministry to our congregation.

Care for the spiritual growth, nourishment and wellbeing of the DPC congregation needs to move from the confines of the Sunday morning service to the center of the church's identity, imagination, and activity. This will form a spiritually and emotionally healthy foundation on which to faithfully and energetically respond to God's call for a bold renewed mission.

Our Session needs to transition from its primarily administrative functions to a vision of pastoral care, spiritual vision, and leadership. The spiritual wellbeing of the congregation is a shared and mutual responsibility.

Given the backgrounds of many of our congregants, we must honor and minister to the courage and trust it takes to enter DPC (or indeed any church) on the part of those who have left harmful church experiences and need to experience deep healing. Trust is fragile, and spiritual healing is a long process that does not happen by accident.

An obvious place to center spiritual renewal, outside of our worship services, is in our (adult) educational program. This ministry needs to offer sacred and protected spaces for mutual learning and relational development (i.e., some groups that intentionally avoid free-for-all participation so that can programs and be tailored to participants and relationships of trust can be developed). Engaging spaces of this kind need to be created throughout the week for various groups and specifically for newcomers with MOSAIC groups "G" and "O" in mind.

The *duty of care* in our educational and other programs extends beyond the need to protect our children and youth from harm. New Beginnings sessions are not designed to be a psychotherapeutic space, but traditionally marginalized groups in our congregation, including women and members of the LGBTQ community, have cited through this process damaging experiences of alienation and/or spiritual harm. Intentional corporate effort is essential to ensuring that distinct safer spaces for sharing/learning, which our current "open to any and all" model has failed to provide, are created and fostered for the long term.

As a congregation, we are like a family. We need to strengthen our family ties within and also strengthen mutually supportive family ties with our sister churches around Nashville, particularly those who share our mission values and our progressively oriented expression of Christian faith and discipleship.

2. Centering Spiritual Care and Growth – Our Community

As a growing population establishes itself downtown, we have an opportunity to offer our new neighbors both a spiritual home and a values-based conversation about what the character of this emerging community will be.

Our downtown community includes the homeless, a demographically diverse group of commuters, and a growing neighborhood of residents. DPC can be a sanctuary of peace and fellowship for our downtown community both on and outside of a Sunday morning. But beyond questions of whether we might offer additional worship spaces such as a Saturday service, or what Christian education model we use, there is an opportunity to be proactive and intentional about authentically and meaningfully connecting with those who are in need of a spiritual haven.

We need to listen to our neighbors carefully if we are to address their spiritual needs. The New Beginnings process has opened up a window onto the kind of mission that can hold meaning for MOSAIC groups "G" and "O". Our mission needs to be focused on the reality of our surrounding community as it is rather than on an imagined congregation that looks, acts, and believes just like our longstanding members.

Such listening must recognize that MOSAIC groups "G" and "O" have statistically high levels of progressive and socially oriented ethics matched by deep skepticism and mistrust of Christian churches as a force for good in society. Our mission therefore cannot assume that we in DPC will be given the benefit of the doubt simply because we know we are not a fundamentalist megachurch.

Research shows that non-churchgoers and indeed many Christian young people increasingly perceive very little difference between denominations or types of churches. We must therefore clearly and visibly express and embody our common values and passions with those we seek to serve and welcome. Our mission must be grounded in these values and passions rather than in a desire to get more members for financial liquidity's sake.

3. Communication and Transparency

In a rapidly growing and changing city, DPC must communicate its values, priorities, mission, and relevance clearly and openly. Both as a church and as a non-profit organization, we are one option among many for those seeking institutions and activities worthy of their interest and commitment. Rather than resting on our history, our reputation, or religious assumptions, we need to be transparent both internally and externally.

Internally, the Session needs to communicate its leadership vision, both broadly and specifically, to the congregation rather than taking the trust and support of members for

granted. Minutes of Session meetings should be published, not only for purposes of accountability but also as an opportunity for the congregation to have an ongoing interest in the work of its leadership. Clear communication of the Session's goals for the church and regularly reporting of progress toward these goals is especially critical for the progress of New Beginnings "Mission Redefinition."

Externally, in the words of one New Beginnings group, DPC needs to "look less like a fortress." In spite of (or perhaps because of) the imposing scale of our building, people are unaware of us as a worshipping community. Many neighbors and visitors assume we are simply a historic building and or focused only on ministry to those who are homeless. We need to "get out of the building" and make better connections in the community as well as exploring how to make the building more transparent, and make better use of the building's exterior spaces.

Both internally and externally, our online communications require significant upgrade and ongoing enhancement. Beyond a mere marketing tool for churches, social media is now itself a site of meaningful connection, ministry, and even worship. DPC needs to identify models, best practices, and expertise in this area and establish an intentional, active, and dynamic social media presence.

4. Engaging Our Membership

New Beginnings groups consistently expressed concern that we have been exhausting our most active members and discouraging the participation of others for many years through a committee system and schedule of activities that consumes excessive time, effort, and energy.

One alternative emerging from New Beginnings discussions was the possible adoption of a deaconate model, which might have the potential both to free the time of Session members for spiritual leadership and to reduce the size and number of church committees.

Much more fundamental than organizational structure, however, is the need for "smarter" and more adaptable leadership and processes – prioritizing, planning, leadership training, institutional memory, flexible team building (rather than permanent committees), etc.

DPC needs to revaluate its committee system – which slots church members into preestablished functions and commits them to long, routine meetings in support of recurring annual activities – in favor of an approach that begins with and builds on their skills, gifts, and potential for ministry to our community.

It is an outmoded model of ministry that assumes a program is effective if lots of people are all involved on a permanent basis. In exercising spiritual care for the congregation,

the Session should prioritize activities and programs that genuinely match these passions and opportunities, not just those of the previous year. These corporately owned activities and programs should be grounded in the church's mission, moving us forward (rather than 'round and 'round), as a community. Participants should receive training and experience spiritual connection, nurture, and growth through their involvement in our mission.

5. Reimagining Outreach – Connecting with Community Partners

As noted above, one of DPC's critical weaknesses is a tendency to "go it alone." In order to realize an accountable, effective, and results-oriented mission, our model of social justice must be rooted in meaningful and engaging partnerships that are purpose-built and nurtured from the ground up. This includes the strengthening of relationships both with current tenant organizations in our building and with other Outreach partners.

In adopting a more missional model of ministry, we do not need to reinvent the wheel or replicate work being done by others. Rather, we need to connect meaningfully in coalition with other organization, equipping members to make and foster those connections and partnerships. Members who participate in social justice advocacy and community service should have simple avenues for sharing these experiences within DPC and should be encouraged to do so.

We cannot transform our church or our community in isolation. We need to reach out to other urban churches nationally and learn from the experiences of those that have successfully redefined their mission and/or redeveloped their facilities to pursue their mission.

This process should not only gather information but should also work to establish a range of supportive connections — with the denomination via the Presbytery, with other PC(USA) churches, with local sister churches, and with local non-profits, agencies, and networks — within which we can learn and share our own competencies.

Partnerships provide DPC with an important avenue to overcome some of its limitations as a historically and predominantly white and affluent church. Building meaningful partnerships with churches and organizations that effectively serve and engage MOSAIC group "R" ("multicultural, low-income singles, and single parents") is an important first step toward becoming good neighbors of these members of our downtown community.

This learning is intended to be ongoing and will support DPC in becoming more adaptable to change. It will develop mutually enhancing relationships with other churches facing common challenges and pursuing similar missions. Wherever good work is being modeled, we should be hungry to learn from others' experiences and expertise. We should consistently open to making cooperative and collaborative connections, valuing and sharing new knowledge throughout our congregation and our community.

6. Reimagining Outreach – Connecting People to People

DPC's location, ministries, and reputation position the church well to become a beacon and point of connection for downtown residents and others committed to values-based conversation, social justice, and putting the gospel into action.

The dominant MOSAIC lifestyle groups living in our surrounding neighborhoods ("G" and "O") share skepticism toward religion and a disinclination to join churches as members but have high levels of energy and social ethical vision. Churches that build relationships with this population need to be highly adaptable, web-savvy, and focused on genuine, positive outcomes for the community.

Although liturgical worship has value for these groups, traditional church, in the sense of "meeting in a parlor," is significantly less appealing. To connect with and engage with these groups, DPC must move beyond its building while also reimagining our space as a "hub" for dynamic, action- and mission-focused energy.

We should value our capacity to serve others by being a hospitable space to hold their AA meetings, gatherings of concerned citizens, or creative groups needing space to collaborate. There is considerable scope as the downtown residential community establishes itself for actively offering our facilities to our partners and other local community groups for gatherings, events, and town hall meetings.

We should seek to be a supportive space where people can connect with people – around their shared values, interests and goals. In this way we can play a part in the development of genuine community, not apart from it. Our local neighbors should feel a sense of identification with our building – knowing that we stand with and for a vibrant, diverse, and well-integrated community and that we welcome our neighbors using our facilities to foster good community spirit and relationships.

7. Reimagining Outreach – Our Homelessness Ministries

DPC members strongly and consistently value the church's commitments to people experiencing homelessness and urgently desire the development of these activities into an organized, professional, solutions-focused, spiritually caring ministry fully grounded in the church's mission, guided by its Session, and connected to the congregation.

The church's outreach to those experiencing homelessness should be guided by the question of how best to serve their needs and address their concerns. A prevalent and strong theme of New Beginnings conversations was the urgent need of DPC's homelessness ministries for structure, professional standards, and best practices for volunteer management and the provision of services. One possibility suggested for

addressing this concern was the creation of a non-profit organization for our poverty-focused ministries.

Beyond these immediate needs, New Beginnings groups also see in the church's homelessness ministries an opportunity to intentionally partner with others who are already doing good work with determination, intention, and effectiveness. The form of our ministries should be guided by how we can best use our collective social power, visibility, energy, and resources to work in coalition with others towards solutions that break cycles of poverty and displacement.

One suggestion, exemplary of other creative approaches, is that our meals could become a "think tank" space for people to be able to meet and discuss issues of concern and self-advocate. There is a large coalition of agencies and organizations working on issues of poverty in the city. We could potentially help that coalition by starting with *The Contributor* and Open Table to center the voices of those experiencing homelessness in this conversation.

The context for our homelessness ministries should be a spiritually healthy, serving community open to coalition and collaboration with ministry partners. This spiritual health and openness should be the motivation for these ministries, the basis for decision-making within them, and their outcome.

8. Deepening Engagement with the Arts

In the vision of DPC as a transparent, connective, and active space, our arts program both a "window" and a "door" into the church for our neighbors. DPC has a distinctive ministry and well-established identity in supporting the arts as vital to human expression, reflection, and dialogue. While this ministry has continuously adapted for over twenty years alongside the residency program, New Beginnings conversations reveal that it remains highly valued both within the congregation and for the connections it affords with the wider community.

The importance of the arts at DPC includes the longstanding benefits of our artist residency program, the more recent success of the Browsing Room gallery as the first official stop on the Art Crawl map, and the potential for the church of our prime site at the gateway to the flourishing and expanding downtown Arts District. Engagement with the arts is clearly, in New Beginnings terms, one of our "Best At" ministries, and future planning, including any facilities redevelopment, should recognize and support the strength of our arts programs.

Urban progressive churches across the country that highlight the arts in their mission have proven successful in reaching the same demographic communities we now see setting up home in downtown. Thus the presence of both creative and gallery space on our property should be seen as a unique and original "DPC way" to connect and engage

with our neighbors. We should build as extensively and ambitiously as possible on the success of our renewed engagement in the downtown Art Crawl and the visibility it affords us.

Imaginative participant recommendations for new artistic avenues include developing a program for our members and worshippers to more deeply explore and engage with the arts as a form of spiritual practice and allowing that approach to feed into our worship program. The residency program has always sought to extend the fullest possible (non-prescriptive) freedom of expression to its artists, but for those resident artists who do share the church's interest in the intersection of art and faith, there is clearly room for inviting their collaboration in developing opportunities for congregational programs.

There is also scope to develop the use of art around the outside the church. Continuing on the theme of "getting out of the building" and making it clear that we are an active worshipping community, we should explore creative opportunities to have a visible and active presence in the abundance of downtown cultural festivals throughout the year.

9. Using Our Physical Resources – Events

As indicated above, insufficiently proactive and ambitious stewardship of our physical and financial assets is among the major weaknesses, and thus potential opportunities, identified in the New Beginnings process. These issues, however, are intentionally listed last, both in the "weaknesses" section of this report and in presenting our ideas for the church's future. DPC is a church with a building, not a building with a church, and plans for the future of our facilities must begin with a vision for our congregation and our community.

The reputation of our highly creative congregation and the uniqueness of our sanctuary have made DPC a desirable venue for musical recordings and performances, large meetings, and other events. After witnessing the strong recent successes (another "Best At") of programs including the Shower of Stoles in early 2015, an author event by Nadia Bolz-Weber, the Americana Fest shows, as well as (albeit off site) popularity of an event like Beer and Hymns, we recognize the very high value of, and potential for, DPC as a unique cultural event space in the heart of downtown.

New Beginnings groups strongly recommend that that we seek to develop a seasonal program of scheduled ticketed events for the public. Not all need be theological, but they should consistent with our values and mission.

We have an opportunity to offer our spaces for no charge towards community and missional goals. Our prime location and unique setting create considerable opportunities, whether by donations, offerings, or tickets, for a potentially significant

income stream from some of our events if this program is managed to professional standards.

Two specific recommendations that arose to this end are that we explore the potential for (1) creating a non-profit organization, accountable to the Session, to manage the entire arts and cultural events program and funding in the church and (2) hiring an events coordinator to maximize the regular use of our Sanctuary as a venue run in line with industry standards for performance and speaking events.

10. Using Our Physical Resources – Our Buildings

Many of the recommendations offered by participant groups point to significant changes in the way we conceive of and practically use our facilities, and a number of these also involve the fundamental transformation of space.

While it is tempting to see such changes primarily in financial terms, we offer these ideas in the context of – rather than as a cathartic substitute for – deeper decisions about our congregations and its mission.

Some of the ambitiously creative suggestions for our buildings emerging from New Beginnings include:

(1) renovation, redevelopment, or demolition of our education building, including the possible partial sale or lease of this property;

(2) the construction or purchase of parking facilities;

(3) the conversion of the Fellowship Hall or a part of the education building into a café – similar to (or perhaps even a location for) the Thistle Stop Lunch Café – and/or other space for creative community use; and

(4) the intentional design of space for the arts in any major redevelopment project.

Plans about our property need to be carefully and professionally researched with the full consideration of multiple options, attention to financial feasibility, strong regard for the history and architectural integrity of our buildings, and a commitment to minimal disruption of our ministries.

Moving Forward: DPC's Future Story and Next Steps

During the final session of the New Beginnings conversations, groups were asked to imagine the kind of story that could be written about the church "five or ten years into the future," and this wide range of dates corresponds approximately to the timeframe of establishing the ambitious vision outlined in this report.

562 563 Progress on some of the report's recommendations, including very important ideas, can 564 be realized very quickly, and evidence of this progress is vital to the longer-term of the 565 church in the view of many New Beginnings participants. We recognize, however, that 566 many of our recommendations require further precision, research, evaluation, and 567 professional consultation even before efforts to bring them about. 568 569 Although this report has gone far beyond the simple selection of a choice among three 570 options, it is not intended as a statement of the church's mission or specific directions 571 for its future, both of which need to be developed by our Session. 572 573 The role of New Beginnings group facilitators in this process is also a decision for our 574 Session, but we would like to request that it consider: 575 576 (1) the preparation of a response to this report including a timetable for shorter-term 577 and longer-term action items, 578 579 (2) inviting our pastor to offer a response sharing his own vision and ideas, 580 581 (3) convening a congregational meeting to discuss the plans of the Session emerging 582 from New Beginnings, and 583 584 (4) the selection of a small group of New Beginnings representatives to continue to 585 assess the progress toward the vision emerging from this report and these discussions.

Who are DPC's neighbors? What do they think about religion? How do churches reach them?

In our New Beginnings Assessment Report (specifically pgs. 17-21 & Appendices C & D) we have a considerable amount of demographic information to consider, particularly about the top 3 MOSAIC groups in DPC's geographical study area¹.

On handout #3-2 there is a reference to MOSAIC "description guides" provided on the Mission Insite website. ^{2 3}

These MOSAIC descriptions add to our data pile but these have a particular focus on the attitudes about and toward religion of our top 3 groups. They also suggest relevant ministry choices for reaching out to those groups.

As explained on p. 19 of our Assessment Report, the top 3 MOSAIC lifestyle segments in the study area around DPC are:

1st O54 Striving Single Scene (a segment of Group O, "Singles and Starters")

2nd G25 Urban Edge (a segment of Group G, "Young Solos")

3rd R67 Hope For Tomorrow (a segment of Group R, "Aspirational Fusion")

(Note: our 4th and 5th largest groups are O52 & G24 respectively. Information on Group O and Group G also applies to them.)

If you feel overwhelmed by so much data (!) what follows below is a **very** brief snapshot of the Mission Insite descriptions of our top 3 demographic neighbors.

O54 The Striving Single Scene

Young singles starting out, & some starter families, in diverse urban communities.

Religious Perspective: "Looking for heroes of faith"

Key Behaviors: High energy

Contagious enthusiasm

Online

Music soundtrack in the background

Strong Impressions: Progressive

Sociable Fulfillment

¹ See map on page 18 of the assessment report.

² http://missioninsite.com/missionimpact-guide/

³ The full descriptions of Groups O, G & R and Segments O54, G25 & R67 are also available here: https://www.dropbox.com/home/New%20Beginnings/DPC%20Session%203%20materials

High drive for affluence

Sessions 3 - 6

High pursuit of personal growth

O54 contd./

Worth highlighting:

- * Relationships with friends are extremely important
- Relationship with a credible spiritual leader is often key to awakening their spiritual interest... Christian religious leaders that are credible to this group tend to be allied with a great cause, radically accepting of all cultures and lifestyles.
- Churches that do reach segments in lifestyle Group O tend to be small, mobile & adaptable. They are not limited by high overhead for property or personnel and are very creative in their programming. These churches may be good at rapidly initiating creative ideas... but they are even better at decisively terminating ineffective tactics. They aggressively eliminate their "sacred cows" and are very clear about their "sacred essentials".
- ❖ These people often do not even consider looking for a good church. However they are looking for "heroes". Clearly this is a challenge for traditional churches and clergy. These people have strong instincts for detecting hypocrisy yet this challenge can be addressed. People in this group respond very positively to spiritual leaders like Pope Francis or Christian leaders who lead political, environmental, social and economic movements that change the world.

G25 The Urban Edge

Young and middle aged singles living active and energetic lifestyles in metropolitan areas.

Religious Perspective: "Spiritual truth is buried beneath an avalanche of

religious hypocrisy"

Key Behaviors: Web savvy

Self-indulgent

Ardent social activism

Strong Impressions: Global

Progressive Fulfillment

High practice of altruism and giving

High entertainment activities

Worth highlighting:

❖ Attitudes towards the church usually range from indifferent to hostile. Spirituality may be of some interest but this group tends to be rationalistic and highly attuned to any whiff of hypocrisy... God or Spirit may exist but authentic spirituality is hidden behind or underneath religion.

- Some may have personal history regarding religious abuse.
- ❖ Have a very strong social conscience and a high standard of ethical behavior. It takes a great deal of work to establish credibility with this group and credibility can be lost very quickly.
- ❖ They may connect with the church on certain conditions: The pastor or spiritual leader must be of high moral character, particularly passionate about equality and human rights, must respect other faiths, and may be ambiguous about God in the goal of history.
- They may connect with a church strongly connected to social causes
- ❖ The aesthetic side is also important to people in this lifestyle segment. If they connect with a church, it may be with a church with artistic expressions.

R67 The Hopers for Tomorrow

Multi-cultural, low-income singles and single parents living in urban locations and striving to make a better life.

Religious Perspective: "If you happen to meet God, tell him I need a

break!"

Key Behaviors: Unmarried

Often overwhelmed

Apathetic but dreaming big

Strong Impressions: Indulgent

Spontaneous

Self

Low commitment to career Desire to broaden horizons

Sense of well-being

Worth highlighting:

- ❖ This group may avoid the church because they fear their children may be indoctrinated and their lifestyles judged. When they do connect with the church it is often through an outreach ministry, like day care, food pantry or emergency help.
- ❖ Faith may still be important for this group... they are looking for hope and are hoping to get a break. They can blossom in an atmosphere and genuine acceptance, practical support and optimistic attitudes.
- While they may show up at a worship service they may really want to access social services and this seems the less stressful way to do it. They are less likely to come to worship for the sake of the worship service itself... and are apt to leave early, abruptly or immediately once it is over.
- The churches that are most successful at reaching people in this group tend to be very committed to social services. They provide programs to help people survive, and often help people complete high school education, or find specialized training for a future career.⁴

⁴ These supplemental notes were prepared by Sonua Bohannon & Cary Gibson.

New Beginnings at the Downtown Presbyterian Church Group Facilitators' Report to the Session November 5, 2015

Executive Summary

The New Beginnings process has identified a sense of energy, enthusiasm and hunger for growth within the congregation of Downtown Presbyterian Church. It has also given voice to widespread weariness and concern.

The good news is that passion within the congregation seems to align with the interests that those in our immediate neighborhood likely share. Even better, those interests are, in the broadest terms, along the same lines as our existing ministries: social justice, service, and the arts. We've been working in the right directions, at least in theory. However, it seems the time has come for reimagining and restructuring, deepening and broadening the way those ministries work.

To do that, we must be a congregation that continually centers and nurtures itself. There is a clear desire to make sure spiritual development is at the heart of all we do. No more can we let practical matters edge out deep efforts at discipleship and nurturing each other. At the same time, we must thoughtfully reevaluate the way our internal organization is structured and how we allocate work so that we don't continue a cycle of burning out some while leaving others disengaged and under- or poorly-utilized.

We cannot go it alone. It's time to seek out meaningful working relationships with other congregations and organizations. We are not the only ones trying to further kindness, social justice, and creative expression in Nashville. Our resources can be better utilized when we join hands with likeminded friends. Partnerships with outside groups have the potential to create additional opportunities for our members to serve the community in meaningful ways. Likewise, inviting the community in to use our space as a place for unpacking big ideas and finding new steps forward can only enrich and feed our internal sense of mission.

This is a report that is ultimately filled with hope and optimism. It does identify stumbling blocks, and some of them are large. But great things can happen yet at the corner of 5th and Church, and this congregation has the vision to make them happen.